



	PRIORITIES	ISSUES	OPPORTUNITIES
TRANSIT ACCESS AND EASE OF TRANSFERS	Transfers should be safe, reliable, and timely.	<ul style="list-style-type: none"> • Dark, steep stairs with poor sightlines • Old and poorly maintained elevators • Poor wayfinding and route information 	<ul style="list-style-type: none"> • Improve access between levels, focusing on greater visibility and ADA accessibility • Reroute bus service to enable same-level transfers • Improve wayfinding and route info
PERSONAL SAFETY	Transit should be safe and discourage crime and unwanted activities.	<ul style="list-style-type: none"> • Hiding spaces, dark areas, 90 degree corners, and slow elevator • Dead space and poor sightlines • Poor enforcement 	<ul style="list-style-type: none"> • Remove hiding spaces and improve lighting • Increase level of activity and encourage “eyes on the station” • Provide greater enforcement for bad behaviors and illicit activity
SITE MAINTENANCE	Transit should be clean and well maintained.	<ul style="list-style-type: none"> • Garbage, human waste, and pigeon poop • Infrequent deep cleaning • Elevators constantly break down 	<ul style="list-style-type: none"> • Discourage use of floors as bathrooms and trash disposal • Modernize elevators and other structures • Increase frequency of cleanings and maintenance
AMENITIES AND ACTIVATION	Transit sites should be comfortable, user-friendly, and encourage positive uses and increased activity.	<ul style="list-style-type: none"> • Lack of shade and shelter • Uncomfortable and insufficient seating • Dead space, blank walls, and overabundance of concrete 	<ul style="list-style-type: none"> • Provide shelter from the elements and comfortable waiting areas at both levels • Increase aesthetic appeal and level of positive activity
ACCESS TO THE TRANSIT CENTER	Transit should be easily accessible by all users and multiple modes of transportation.	<ul style="list-style-type: none"> • Narrow sidewalks, freeway crossings, and lack of bike lanes • Poor ADA accessibility • Poor wayfinding for vehicle access 	<ul style="list-style-type: none"> • Improve pedestrian, bicycle, and ADA access to the Transit Center, focusing on safety and crossings • Improve wayfinding and vehicle access